BlackBerry Desktop Software version 3.5A Service Pack Readme file

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This document provides information about the BlackBerry™ Desktop Software and the BlackBerry Wireless Handheld™.

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Product information

BlackBerry™ is an end-to-end wireless solution that integrates with your email account, providing a wireless extension of your email mailbox. It is a totally integrated package that includes advanced wireless handhelds, desktop tools, enterprise server software, and airtime on a wireless data network. The handheld has an optimized keyboard, thumb-operated trackwheel, easy-to-use backlit screen, intuitive menu-driven interface, and integrated email and organizer software.

For more information on loading applications onto your handheld, refer to the *Installation and Getting Started Guide* that came with your handheld.

New features

The following features were added in this Service Pack:

- You can now use the Attachment Service application to open attachments with the .doc, .xls, .ppt, .wpd, .pdf, and .txt file extensions.
- You can now select your country or region from a drop-down list during installation of the desktop software.
- If you synchronize manually with someone else's desktop software and your handheld is enabled for wireless calendar synchronization, if you select the **No** check box in the Redirector Settings dialog box, your handheld remains enabled for wireless calendar synchronization.
- In the Intellisync tool, on the Choose Translator window, **BlackBerry Wireless Sync** is selected automatically as the connector for the Calendar application if the desktop software can detect that your handheld is enabled for wireless calendar synchronization.

Resolved issues

The following issues were resolved in this Service Pack:

- Previously, some third-party applications that used a specific API did not operate properly using BlackBerry Desktop Software version 2.5. If you loaded one of these third-party applications onto your handheld, a **Device Error 264** occurred when you tried to run the application.
- Previously, a **Device Error 264** occurred occasionally when you inserted your handheld into the cradle and synchronized your handheld with the desktop software.
- Previously, if you loaded the wireless printing application onto your handheld, a **Device Error 100** appeared after installation. The handheld continued to reset.
- Previously, you could continue to add duplicate group addresses even if, on the Address Book Options screen, you set the **Allow Duplicate Names** field to **No**.
- Previously, if you deleted a contact from a group address, the individual contact was also deleted from your Address Book.

- Previously, in some instances, if you loaded a web page that required authentication, an error occurred if you did not include a password or username.
- Previously, in the Browser application, on the Go To screen, you could not change the web page address to an `https://` location.
- Previously, if you clicked **Cancel** during email reconciliation, an error message appeared.
- Previously, you could not type characters with accents in some fields on your handheld.
- Previously, if wireless calendar synchronization was enabled on your handheld and you switched handhelds, wireless email synchronization was not enabled on your new handheld automatically.
- Previously, in the desktop software, if you created an appointment that included a subject that was longer than a single line, the subject was sometimes truncated on your handheld.
- Previously, the desktop software set the **Disable email redirection while your handheld is connected to computer** checkbox incorrectly when the underlying MAPI property was not present in your email.

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